(ख) यदि किसी उपभोक्ताओं को टेलीफोन बिल नहीं प्राप्त होते हैं, तो निम्नलिखित उपाय किए जाते हैं :—

(i) प्रत्येक क्षेत्रीय कार्यालय में स्थित ग्राहक सेवा केन्द्रों से डुप्लीकेट टेलीफोन बिल निशुल्क प्राप्त किए जा सकते हैं ;

(ii) अधूरे पते अथवा किसी अन्य कारण से टेलीफोन बिल न मिलने की जानकारी मिलने पर सुधारात्मक उपाय किए जाते हैं;

(iii) टेलीफोन बिलों के प्रेषण में किसी विलम्ब के मामले में भुगतान की अंतिम तारीख तदनुसार बढ़ा दी जाती है ।

Introduction of newly restructured orders in Deptt. of Telecommunications

2577. SHRI ANAND PRAKASH GAUTAM: Will the Minister of COMMUNICATIONS be pleased to state:

(a) the names of newly re-structured cadres introduced in the Department of Telecom, vide No. 27-4/87-TE-II (ii) and 27-4-87-TE (iii) dated the 16th October, 1990;

(b) the number of candidates recruited in each cadre and the number of SCs and STs therein;

(c) what are the technical/educational qualifications for recruitment in each cadre for general candidates and SC/ST candidates; and

(d) the relaxation fixed for SC/ST candidates for being selected against reservation quota?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a): Phone Mechanic, Telecom. Technical Assistant, Sr. Telecom. Operating Assistant and Senior Asstt. Superintendent Telegraph Traffic (Sr. ASTT).

(b) Presently, there is no direct recruitment in these cadres and these posts are being filled up from amongst the departmental candidates. No posts in the cadres of Sr. ASTT have been created as the pay scale of ASTT has been revised at par with the proposed pay scale of Sr. ASTT. Information regarding the number of candidates recruited from among the departmental candidates is being collected and will be laid on the Table of the House.

(c) In respect of the cadres of Telecom. Technical Assistant and phone Mechanic, the following provisions have been made in the Recruitment Rule with regard to technical/educational qualifications for general and SC/ST candidates.

For Telecom Technical Assistant:

Departmental officials possessing 3 years Engg. Diploma in Electrical | Mechanical | Radio | Telecom. | Electronic Engg. awarded by any technical institute after 10th Standard.

To the extent of shortfall of vacancies candidates are recruited through the process of departmental examination limited to Technicians only where no educational qualifications have been fixed.

For Phone Mechanics :

(a) Seniority quota (50%) . . Linemen/Wiremen who possess 10th Std. qualification.

(b) Examination quota (50%) . (i) Linemen/Wiremen who pre non-Matriculates.

(ii) Regular/Casual Mazdoors holding 10th Sd. qualifications and have been granted temporary status.

(iii) Group 'D' staff having 10th Std. qualifications with experience of the year of working on muster roll.

Educational qualifications as above are applicable to both general and SC/ST candidates.

For Sr. Telecom. Operating Asstt.:

The Recruitment Rules to the cadre of Sr. Telecom. Operating Asstt. is in the process of finalisation.

(d) Relaxed standards for SC/ST applies where selection is done through the method of departmental examination. Qualifying standards for SC/ST candidats are 33 per cent marks as against 40 per cent for ICC candidates. There is further provision of reviewing the results of failed candidates who could not get 33 per cent marks subject to availability of vacancies.

Repair of telecommunication poles and wires in Azamgarh District in U.P.

2578. SHRI MOHD. MASUD KHAN: Will the Minister of COMMUNICATIONS be pleased to refer to answer to Starred Question No. 22 given in the Rajya Sabha on the 27th July, 1993 and state:

(a) whether the repairs of telecommunication poles and wires which had been uprooted from Sikror to Martinganj, Tehsil, Pholpur in Azamgarh District of U.P. have since been carried out;

(b) if not, what are the reasons therefor; and

(c) by when the repairs are likely to be carried out?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a): Yes Sir, the work is partly done.

(b) and (c) There is a proposal to open a new exchange at Chittepur, a place between Martinganj and Sikror. Some portion of poles and wires between Martinganj and Sikror is being utilised for local and junction lines for Chittepur Exchange. This work will be completed by 15-3-94. Rest of the spare line has already been removed.

STD/ISD Booths lying idele in AIIM Delhi

2579. SHRI SHIV PRATAP MISHRA: Will the Minister of COMMUNICATIONS be pleased to refer to answer to Unstarred Question 3636 given in the Rajya Sabha on the 24th August, 1993 and state:

(a) how many applications are received so far from the educated unemployed handicapped girls and boys for allotment of idle PCO booths at A.I.I.M.S., what are their details and when their applications were received;

(b) whether it is a fact that some of these applications for allotment of these booths at A.I.I.M.S. to the educated unemployed handicapped girls were recommended by the Members of Parliament to whom PCO has already been sanctioned by the competent authority; if so, what are the details in this regard and the decision taken thereon; and

(c) whether it is also a fact that these booths have not been allotted so far to any one; if so, what are the specific reasons therefor and if allotted, the details of persons to whom these have been allotted, when their applications were received in the Ministry and the terms and conditions of allotment of these booths?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a): Three applications have been received